

CareTech **i-care**[®]

- An application, which opens the door for a new, safe and more cost effective home and community care service.
- An application, which will increase quality, productivity and efficiency, without an increase in staff.
- Real Data that can be used to invoice the end customer





An application for more efficient and improved home and community care service.

- *Improved resource planning*
- *Improved quality assurance*
- *Simplified time reporting*
- *Increased safety*
- *Less stressful work environment*
- *Less administration*
- *Accurate data for decision makers*
- *Improved statistics*



Improved resource planning

- **Resource requirement**
 - *Where, Who, How will the service be provided?*
- **Service requirement**
 - *Which services shall be provided? Time to be spent on site? Transportation time? Non schedulable time? Which resources are available?*
- **Client requirements**
 - *One or more services per visit? How to provide the service/s? Group visit? Main contact person? Documentation? Temporary service? Spouse?*
- **Correct resources at the right time and place**
 - *Which resources are available? Borrow resources from other groups? Do we need temporary resources? Priority?*





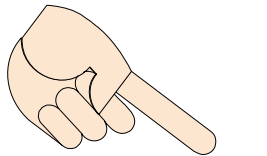
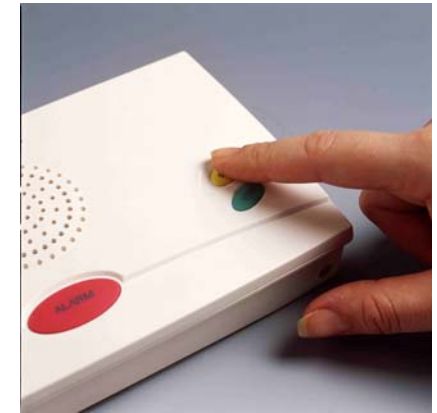
Improved quality assurance

- **Service follow-up**
 - *Where, who and when was a service/s provided? Spontaneous ask a Question and receive, an immediate answer.*
- **Central Database**
 - *Planning data, Statistic data, Data integrity, Audit Trail, Security, exporting data for billing purposes*
- **Documentation**
 - *Nurses (or other staff) can, at the same time as they sign off their worksheet, create nessasarry related documentation to a visit weather the visit was a scheduled visit or not.*
- **Time follow-up (time spent on the client site)**
 - *Approved Assisted Time, Planned Time, Time spent at Client site and Travel Time.*



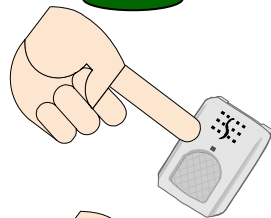


Simplified Time reporting



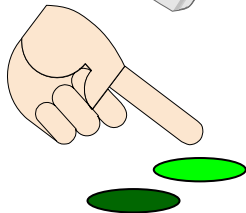
Activate time register unit

Press yellow service button to start the time register on the unit. The registration unit is now activated to receive input from staff button.



Activate staff button

Press staff button. When activated, information about who is present at the client site, is sent to the database.



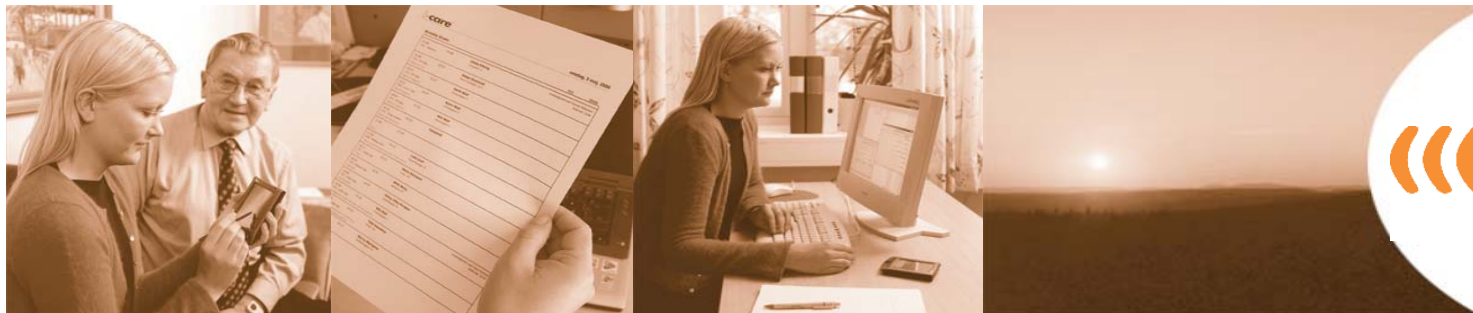
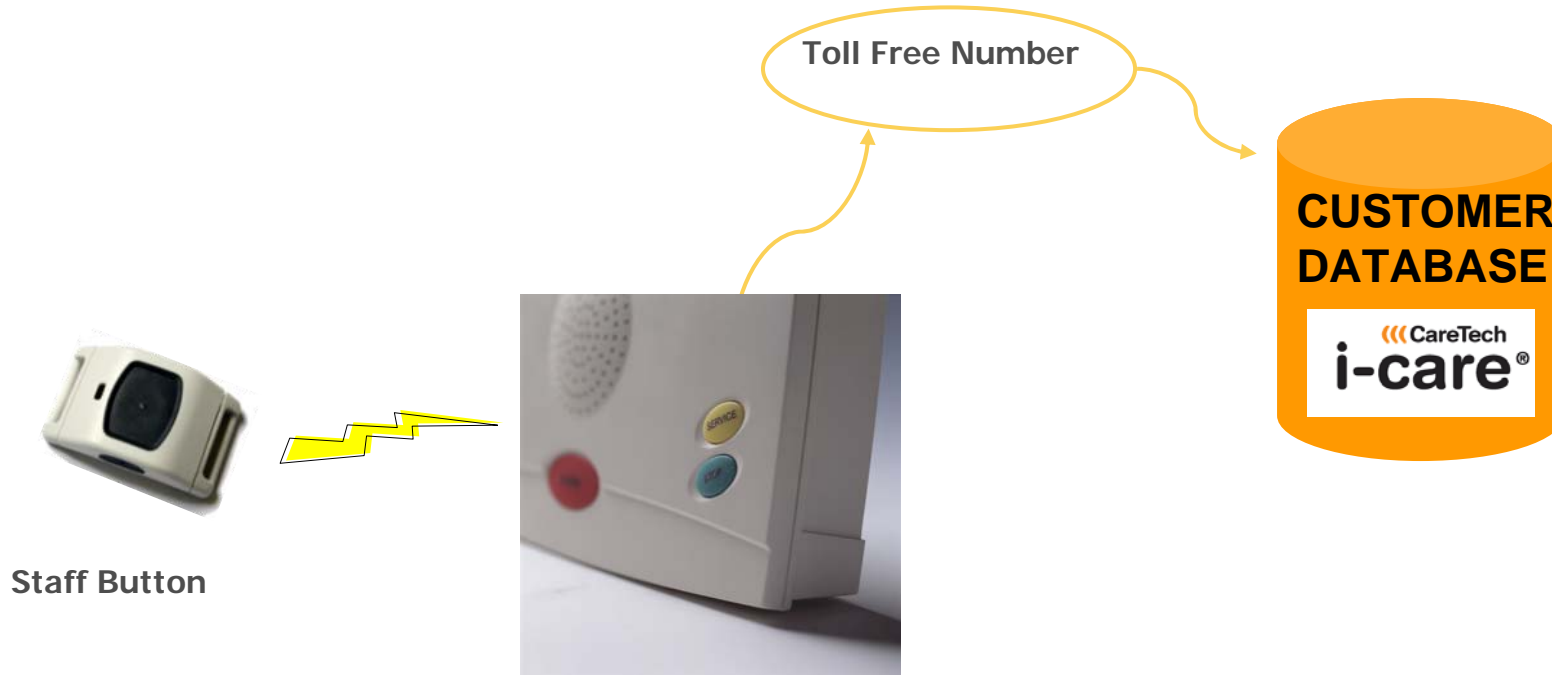
Service/s completed

Press green stop button when service/s is completed. Information will now be sent to the database and the database will now hold the data about who was at client site and at which time he or she was providing the service/s..

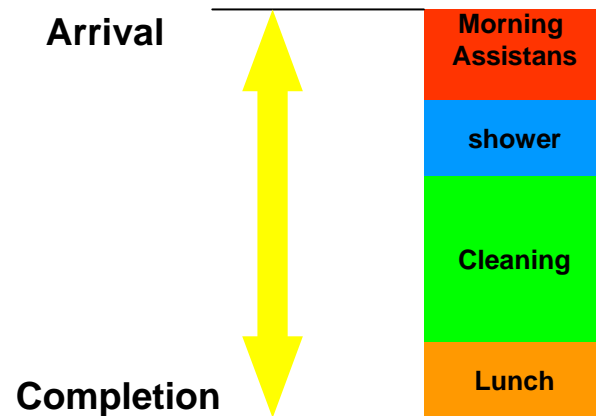




Simplified Time reporting



Multiple Services per visit



- Same procedure as before BUT the time will be divided automaticilly between the allocated time on each service
- I-care holds the link between the schedule and the allocated time for the client and will use an algorithm to divide the time used between the services provided to the client to avoid more than a single report.




i-care

Arkiv Hjälp

Välkommen till i-care

Attestera Frånvaro Historik Schema



TIPS: För att redigera en åtgärd, dubbelklicka eller högerklicka på den

Du har följande insatser att attestera:

Datum	Starttid	Sluttid	Längd	Kund	Typ
<input type="checkbox"/> 2006-09-19	08:00	08:26	26 min	Erik Gunnarsson	Morgon hjälp
<input type="checkbox"/> 2006-09-19	08:26	09:17	51 min	Erik Gunnarsson	Städning
<input type="checkbox"/> 2006-09-19	09:17	09:30	13 min	Erik Gunnarsson	Tvätt / Klädvård
<input type="checkbox"/> 2006-09-19	09:30	09:42	12 min	Erik Gunnarsson	Dusch / Bad
<input type="checkbox"/> 2006-09-19	09:55	10:25	30 min	Ima Ståhl	FM hjälp
<input type="checkbox"/> 2006-09-19	10:42	10:55	13 min	Inga-Britta Lennartsson	FM hjälp
<input type="checkbox"/> 2006-09-19	10:57	11:23	26 min	Helga Olsson	Lunch hjälp
<input type="checkbox"/> 2006-09-19	12:43	13:14	31 min	Nils Adolfsson	Lunch hjälp
<input type="checkbox"/> 2006-09-19	13:14	14:15	61 min	Nils Adolfsson	Städning
<input type="checkbox"/> 2006-09-19	14:15	15:06	51 min	Nils Adolfsson	Inköp av dagligvaror

Markera alla Attestera [Hjälp mig](#) Lägg till





Increased Safety

- **Clients**
 - *What, When and How was my service/s provided? Who did what? When was the service/s provided? How long did it take to perform the service/s? All these questions can be answered quickly using the web interface direct into the database.*
- **Family Members**
 - *Follow-up data shows who performed each service at what specific time. During which times were the service/s performed? Family related individuals will know that service/s will be performed the same way regardless if the staff is employed or volunteer. Specific questions about a family member can be answered immediately by using I-care web interface search access instead of a paper archive..*
- **Staff**
 - *The schedule gives the staff a clear view of their working day and includes transportation time, which creates less stress. Eliminates the risk in missing an appointment by sending SMS/E-mail when an appointment does not occur. Documentation can be entered at the same time as the work sheet is being signed off.*



Less stressful work environment

- **Transportation time**
 - *Is calculated when planning the staff roster and based upon a GPS-application. The time can never be manipulated by the planning staff. Time might differentiate between summer and winter depending where I-care is used.*
- **Approved service time (Time for staff at client site)**
 - *This is the time staff spends at the clients site minus time for travel, internal meetings, training etc. This time can never be used to allocate more client time than the staffs schedule allows.*
- **Un-planned time**
 - *All time the staff needs to do other duties like training, planning, meetings etc. This time can never be used as client time.*





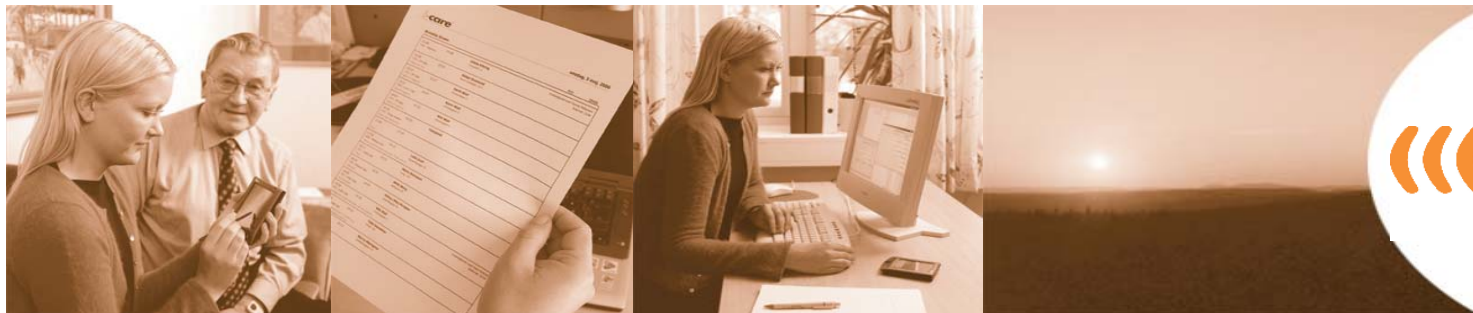
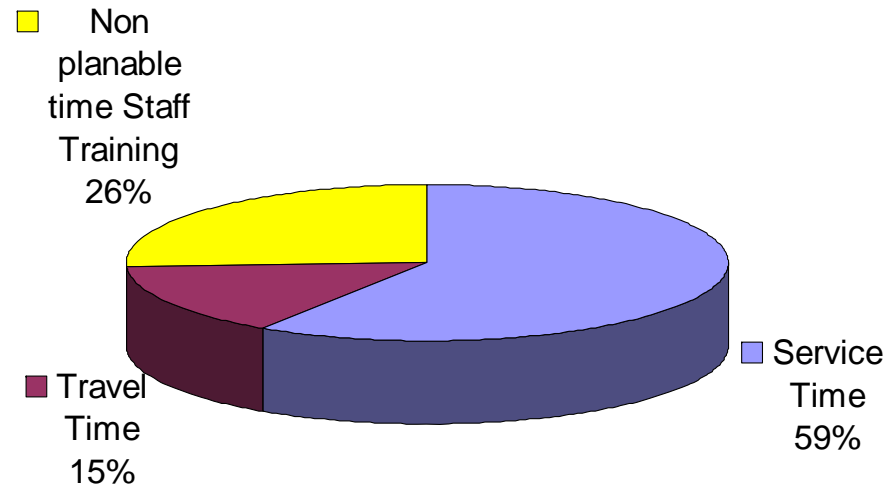
Less Administration

- **Community care data**
 - *I-care carries a database with services to be provided and can be integrated in to other type of applications carrying information about the clients.*
- **Integration to Planning/Schedule applicatins**
 - *I-care sends a view of what type of services needs to be performed during a specific period (user defined) which means that a central planning staff application can see which type of resources are needed during the next period. By utilizeing I-care in this way, the central application can plan on hard facts instead of qualified guesses from the user. The use of this is significant and often leads to significant saving in staffing overheads.*
- **Statistics / Reports**
 - *I-care creates all statistics and reports from the content in the database w/o hands-on from the user. I-care is shipped with a built in report generator so that users are able to creates their own reports.*





Accurate data for decision makers





Improved Statistics

Statistics / Reports

- Account reports
- Group reports
- Client reports
- Schedules
- Visit reports





Experiences so far

- *Dramatic simplified planning*
- *Better and in many cases, the first time, decision makers have real data/statistics to base a decision on.*
- *Staff less stressed compared to before*
- *Decrease levels of sick leave*
- *The easiness of how to use I-care leads to quick acceptance in the user commodity.*
- *Temporary resources can easy be used without the quality being jeopardized.*
- *Cooperation between different staff levels has been dramatic improved.*



CareTech **i-care**®

An application for
efficient planning,
quality assurance and
safety Nurse Care and
Community
Care Service.

Contact CareTech for more information.



 **CareTech**®
Soft Solutions